



## The British Pain Society Annual Scientific Meeting 2020

### Delegate FAQs

#### Why is the ASM being postponed?

The British Pain Society takes seriously its responsibility to protect clinicians and the public from contracting COVID-19 and to ensure that the NHS is as prepared as it can be for increased demand.

As a lot of those attending the Annual Scientific Meeting are anaesthetists and other health professionals, this move signals the Society's concern to protect the NHS frontline workforce as best it can.

#### When has the 2020 ASM been rescheduled to?

We are looking at an alternate date in the last quarter of this year.

#### Is my booking confirmation still valid?

Yes, all delegate bookings will be automatically transferred to the rescheduled Meeting.

#### What if I can't make the new date?

If you are unable to make the new date and you have already booked your place, please email us at: [info@britishpainsociety.org](mailto:info@britishpainsociety.org) to request your full refund. Refunds will be made via the original payment method.

#### If my circumstances change, will I be able to cancel at a later date?

We understand that circumstances can change, so you can cancel your place and receive a full refund anytime until 14 days before the re-scheduled event.

#### Can I make a claim for the refund of my travel and accommodation costs?

Unfortunately we are unable to offer compensation or refunds for travel and/or accommodation costs that have already been incurred, or any administration charges relating to cancellation of travel tickets or accommodation.

We suggest that you contact your travel/accommodation provider to confirm whether a refund or transfer of booking is available.